

Item 8: Wheelchair Services in Kent

By: Lizzy Adam, Scrutiny Research Officer

To: Health Overview and Scrutiny Committee, 20 July 2018

Subject: Wheelchair Services in Kent

Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by Thanet CCG and Healthwatch Kent.

It provides additional background information which may prove useful to Members.

1. Introduction

- (a) The Committee received notification in June 2018 from Thanet CCG, as lead CCG for wheelchair services for patients in Kent & Medway, that there was pressure on the service provided by Millbrook Healthcare; patients were experiencing longer waiting times for equipment, repairs and assessment.
- (b) Subsequently Healthwatch Kent notified the Chair about concerns received from service users at the Kent Physical Disability Forum regarding access to wheelchair equipment and repairs.
- (c) The Chair has therefore requested to have this issue as an additional agenda item for this meeting in order for the Committee to receive assurance that action, to reduce the backlog and improve access to equipment, repairs and assessment for wheelchair users in Kent, is being taken to resolve this issue.
- (d) The attached reports have been prepared for the Committee's consideration:

Thanet CCG Report
Healthwatch Kent Report

pages 59 - 62
pages 63 - 68

2. Recommendation

RECOMMENDED that the reports be noted and Thanet CCG be requested to provide an update to the Committee in three months.

Background Documents

None

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